



OPENING UP YOUR CREATIVITY

CRAFT BOOK WHOLESALEERS

A Division of ROKTER PTY. LTD. ACN 005 280 059 as trustee for THE RAFTER FAMILY TRUST No 2.

3/18-20 Steele Court TULLAMARINE Victoria Australia 3043

ABN 73 798 709 952

Telephone: (03) 9335 4822 Facsimile: (03) 9335 5399. Email info@craftbooks.com.au www.craftbooks.com.au

Craft Book Wholesalers Trading Terms and Conditions

Before applying for a Trade Account:

A person needs to be reselling the books that they are buying. It is not enough to have an ABN or a registered Business if you are not reselling Books.

A person can apply for a trade account by filling in a WHOLESALE TRADING ACCOUNT FORM, which is available from the download section of our Web Page.

Wholesale Account Trading Account

This type of account allows a person to purchase books at Wholesale Rates on a pre-paid basis.

The opening order must be of a minimum value of \$250.00 Net and freight is charged on the opening order, future orders can be of any value. Orders of \$250.00 net will have the postage charge reimbursed in the form of a discount.

Applying for a Credit Wholesale Trading Account.

Once a person has traded and prepaid for orders to the net value of \$500.00, they can choose to apply for a Credit Wholesale Account. A form for this account is also available from the Download section of our web page. Craft Book Wholesalers, will need to receive a fully completed application form for it to be assessed and if all checks are positive a Credit limit of \$500.00 would be extended to that applicant as a starting option.

Applying to extend your credit limit above \$500.00.

Once you have traded within our trading terms for a period of time and you find that your current credit limit is not enough, you can submit in writing a request to increase your credit limit.

Provided that you have traded within our 30 Day terms then there should be no problem in extending your credit limit.

Trading Terms.

*Trading Terms for Craft Book Wholesalers are **Strictly 30 Days from Invoice NET.***

Should an account become overdue, A service charge of 1.5% per month will be applied on accounts with a minimum charge of \$2.20 in accordance with the Penalty interest Rate Act 1983.

Should an account remain overdue, Craft Book Wholesalers at its' discretion, reserves the right to refer the account to a Collection Agency for collection. Customers accepting Craft Book Wholesalers Terms & Conditions need to undertake to meet all costs and commissions incurred in employing the said Collection Agency to collect the overdue accounts.

Credit Card Payment:

Payments of Credit Accounts made by Credit Card will incur a 1% Merchant Fee, prepaid accounts paid by credit card, do not incur the Merchant fee charge.

Returns:

Books are sold on a firm sale only. Before any returns for damaged or wrong books can be accepted, arrangements must be made with our office for a Credit Authorisation number

No credit will be issued without Prior Authorisation. No exchange on open software packages

Queries:

*Queries relating to shortage, or Faulty books must be made to Craft Book Wholesalers within seven days of receipt. **No claim will be accepted after that time.***

Back-orders:

Out of stock books will be back-ordered, and shown on your invoice for your convenience. If back-ordered books are in stock at the time of your next order they will be added to your order without duplication. Outstanding back-orders will be shown on each invoice. If you wish to cancel any back-order or not have back-orders listed at all, Please phone or fax our office with this information..

Price List:

A Price Lists is produced each month, and sent out to stores with their order every three months.

Product Catalogue:

A Spiral Bound Product Catalogue showing all our products with a description and Black & White pictures is available for purchase at \$30.00, this Catalogue only shows the Retail prices, allowing you to use it as a shop selling aid to show to customers who may wish to order books from the catalogue. After the initial purchase, updates are available on request free of charge once you have spent \$1000.00 since your initial purchase or last update

Please Note:

All Goods supplied by Craft Book Wholesalers are and will remain the property of Craft Book Wholesalers, until such time as all sums whatsoever owing to them by the customer are paid in full.

All Contracts:

Between Craft Book Wholesalers and the customer shall be deemed to have been entered into in the State of Victoria, and shall be construed according to the laws of the State of Victoria.

Overdue Accounts:

Craft Book Wholesalers: *reserves the absolute right to refuse or withdraw the Customers Credit Facilities at any time in the event that the applicant is in breach of these Terms and Conditions.*

Customers *must inform Craft Book Wholesalers in writing within seven (7) days, of any change/s of their business or Corporate structure. Failure to do so will be in breach of these Terms and Conditions and credit will be withdrawn and a new Credit Application Form must be made.*